



BLAKE
LIFE AND RISK

Financial Services Guide

Financial Services Guide Part 1. This document is part of a Financial Services Guide and should be read in conjunction with Part 2 (Schedule of fees).

This document, and a separate document about your adviser and remuneration, make up the FINANCIAL SERVICES GUIDE.

The financial services referred to in this guide are offered by:

KPS Wealth Pty Ltd
ABN: 62 646 321 799
AFSL: 528 241
Level 1 62 Walker Street
Townsville Qld 4810

Blake Life and Risk
ABN: 62 628 949 762
Unit 5 120 Bluestone Circuit
Seventeen Mile Rocks
Brisbane Qld 4073

This guide contains important information about:

- the services we offer you
- how we and our associates are paid
- any potential conflict of interest we may have
- our internal and external dispute resolution procedures and how you can access them

When we give you financial advice - a *Statement of Advice* - we take into account your current financial situation and future needs.

In the Statement of Advice we will tell you about:

- our fees and commissions
- any associations we have with Financial Product Issuers or other parties which may have influenced the advice we give you.

If we recommend to you a particular Financial Product we will give you information about the particular Financial Product—a *Product Disclosure Statement*—to help you make an informed decision about the Financial Product.

Who is my adviser?

Mark Spicer Authorised Representative Number 292830. Mark has a Bachelor of Commerce Degree from University of Natal (South Africa), is a registered member of CPA Australia and a Senior Associate of the Financial Services Institute of Australasia (FINSIA). Mark specialises in insurance and superannuation with over seventeen years' experience, and also has over 10 years' experience in the field of accounting and financial services.

Blair Milne Authorised Representative number 1249167. Blair has an Undergraduate Honours Degree in Economics from Glasgow University, and an Advanced Diploma in Financial Planning. Blair has over a decade of experience in the Financial Services Industry and is a member of the Financial Planning Association of Australia.

If you do not wish to receive our advice, we may deal on your behalf by carrying out your instructions only.

If you do not obtain advice, you face the risk that the Financial Product/s you select will not fully take into account your objectives, financial situation or needs.

Who is responsible for the services provided? Blake Life & Risk Pty Ltd ABN 62 628 949 762 (Authorised Representative 1267975 of KPS Wealth Pty Ltd ABN 62 646 321 799) is responsible for the financial services provided including the distribution of this Financial Services Guide (FSG). Blake Life and Risk Pty Ltd ABN 62 628 949 762 is an Authorised Representative (1267975) of KPS Wealth Pty Ltd ABN 62 646 321 799 An Australian Financial Services Licensee, number 528 2411/62 Walker Street, Townsville, Qld 4810 and Unit 5, 120 Bluestone Circuit Seventeen Mile Rocks QLD 4073.

Do you have any relationship or associations with Financial Product issuers? We at Blake Life and Risk Pty Ltd ABN 62 628 949 762 are privately owned and are not part of any group of companies. While we might receive a commission from a financial product issuer (which is disclosed to you) we are not contractually bound to use any specific issuer.

What kinds of financial services are you authorised to provide? Blake Life and Risk Pty Ltd ABN 62 628 949 762 (Authorised Representative 1267975) of KPS Wealth Pty Ltd ABN 62 646 321 799 is licensed to provide financial product advice and deal in a financial product, to retail and wholesale clients, in relation to the following financial products:

- deposit and payment products;
- debentures, stocks or bonds issued or proposed to be issued by a government;
- life products including investment life insurance products and life risk insurance products;
- retirement savings accounts ("RSA") products; and
- superannuation

What information should I provide to receive personalised advice? You need to provide us with a list of your personal objectives, details of your current financial situation and any relevant information, so that we can offer you the most appropriate advice possible.

You have the right not to tell us, if you do not wish to. However, if you do not, the advice you receive may not be appropriate to your needs, objectives and financial situation.

You should read the warnings contained in the *Statement of Advice* carefully before making any decision relating to Financial products.

<i>What information do you maintain in my file and can I examine my file?</i>	<p>We maintain a record of your personal profile including details of your objectives, financial situation and needs. We also maintain records of any recommendations made to you.</p> <p>We are committed to implementing and promoting a privacy policy, which will ensure the privacy and security of your personal information. A copy of our privacy policy is available on our website or by contacting us.</p> <p>If you wish to examine your file, please ask us. We will make arrangements for you to do so.</p>
<i>How can I give you instructions about my Financial Products?</i>	<p>You may tell us how you would like to give us instructions. For example, by telephone, fax or other means such as e-mail.</p> <p>If we provide you with execution related telephone advice, you may request a record of the execution related telephone advice, at that time or up to 90 days after providing the advice.</p>
<i>How will I pay for services?</i>	<p>You may pay us a fee for the services rendered. This will be provided in writing in advance of the provision of the services. Alternatively, we may receive a payment called a commission, adviser service fee or brokerage which is paid to us by the Financial Product issuers.</p> <p>Your financial adviser will give you a <i>Statement of Advice</i> containing details of fees and any payments of commissions or brokerage made to us by Financial Product issuers, and the financial adviser's share, if any, of those fees, brokerage and commission.</p>
<i>Fee Schedule</i>	<p>Generally the payment we receive will be based on the total sum insured and the complexity of the advice being provided.</p> <p>Details of the payment we receive are contained in the <i>Product Disclosure Statements</i> for most Financial Product issuers available from your adviser. Your adviser can give you full details.</p> <p>If you receive personal advice from us, we will tell you about any commissions, fees and any other benefits, where possible in actual dollar amounts, in the <i>Statement of Advice</i>. Our adviser will give you this <i>Statement of Advice</i>, before we proceed to act on your instructions.</p> <ul style="list-style-type: none"> - We may be paid by the Financial Product issuer at the time you invest or contract, and during the life of your investment or contract. - We may charge you a fee, depending on the time we spend developing your plan, or depending on the value of funds you invest. - We may invoice you for a fee when you receive our written recommendations. - You may have to pay us a management fee annually or in instalments. - We may receive an ongoing payments from the Financial Product issuer. <p>Your adviser will tell you in writing in the <i>Statement of Advice</i> what fees we may charge you, when you have to pay, and what payments we may receive from the Financial Product issuer/s. A copy of your adviser's Fee Schedule is included in the other document provided with this FSG.</p>
<i>Will anyone be paid for referring me to you?</i>	<p>Where you have been referred to us by someone else, if we pay them a fee or commission in relation to that referral, we will tell you in the <i>Statement of Advice</i> who will receive that fee or commission and the amount they will receive.</p>
<i>What should I do if I have a</i>	<p>1. Contact us and tell us about your complaint. KPS Wealth Pty Ltd</p>

complaint?

ABN 62 646 321 799 is a member of the Australian Financial Complaint Authority (AFCA).

2. If your complaint is not satisfactorily resolved within 20 days, please contact Tim Klingner on 07 4771 6089 or put your complaint in writing and send it to him at KPS Wealth Pty Ltd's address, noted at the beginning of this FSG. We will try and resolve your complaint quickly and fairly.

3. If the complaint can't be resolved to your satisfaction you have the right to refer the matter to Australian Financial Complaint Authority. They can be contacted on 1300 780 808.

Stage 1 of the AFCA process is where AFCA facilitates discussions and negotiations between the parties. All relevant documents are exchanged and the issues in dispute are identified.

Stage 2 is conciliation and the parties come face to face with a conciliator from the AFCA national panel. The role of the conciliator is to assist the parties to explore options for settlement of the dispute and to help parties to agree on their own outcome.

Stage 3 is where the independent adjudicator is requested to make a decision "on the papers" taking into account the relevant law, fairness and reasonableness. If you accept the adjudicator's decision it is binding on the member.

If your concerns involve ethical conduct you may wish to consider raising your concerns with the Australian Securities and Investments Commission (ASIC) also has a freecall Infoline on 1300 300 630, which you may use to make a complaint and obtain information about your rights.

If you have any further questions about the financial services Blake Life and Risk Pty Ltd ABN 62 628 949 762, Authorised Representative 1267975 of KPS Wealth Pty Ltd ABN 62 646 321 799 provides, please contact Tim Klingner on 07 4771 6089. Retain this document for your reference and any future dealings with Blake Life and Risk Pty Ltd ABN 62 628 949 762 (Authorized Representative 1267975) of KPS Wealth Pty Ltd ABN 62 646 321 799.

FSG Part 2 - Schedule of Fees for Blake Life and Risk Pty Ltd ABN 62 628 949 762– Authorised Representative 1267975 of KPS Wealth Pty Ltd ABN 62 646 321 799

This document is part of a Financial Services Guide and should be read in conjunction with Part 1 “A Guide to our relationship with you and others”.

Your adviser is an employee of KPS Wealth, which in turn is a shareholder of Blake Life and Risk Pty Ltd ABN 62 628 949 762. Blake Life and Risk Pty Ltd ABN 62 628 949 762 does not pay wages/salaries, nor does it not have employees. Revenue generated by Blake, after expenses, is distributed to shareholders on an intermittent basis.

Please Note: Blake Life and Risk Pty Ltd ABN 62 628 949 762 apply their fee structure on a client by client basis. Scope and complexity of the Statement of Advice (SoA) are taken into consideration, together with the client’s current financial position and holdings and their stated goals and objectives.

Before you as the client incur any fees, a quote and schedule of fees will be fully disclosed to you at the earliest possible time, prior to implementation of future services.

Below are possible fee arrangements, which may be applied to the provision of advice. The total of these fees will not be applicable to any one situation, instead a single or combination fee structure will be relevant – again this will be outlined to you at the earliest possible time.

Statement of Advice Fee

A once off fee to write a Statement of Advice may be charged to the Client. A quote will be provided before any work is commenced or costs incurred. This fee will be in the range of \$330 to \$990 depending on the scope and complexity of the advice.

Commissions – Life Risk Insurance Products

We will receive an upfront commission from the relevant insurer whenever we arrange an insurance policy for you. We may also receive a renewal commission from the relevant insurer when you renew your policy.

The commission is generally a percentage of the insurer's base premium (ie premium excluding stamp duty, GST, modal loadings or any other government charges, taxes, fees or levies). The rate ranges between 22% and 66%. This will be disclosed in your Statement of Advice